



TENDER DOCUMENTS

Provision of Software Development & Database

Maintenance tools-NUTECH

NUTECH/SCM/PROV OF SW & DMT-2019/TD-048

NATIONAL UNIVERSITY OF TECHNOLOGY

TENDER NOTICE

National University of Technology (NUTECH)

NUTECH/SCM/Prov of SW & DMT-2019/TD-048

Sealed bids are invited from Government / FBR Registered Firms for the procurement of Software Development and Database Maintenance tools for NUTECH Offices.

1. Tender documents containing terms & conditions and detailed specifications of items can be downloaded from NUTECH website "<https://nutech.edu.pk/d-p.php>" w.e f **11 March 2019**.
2. Quotations shall be submitted as per requirement of the tender documents.
3. Bidders will be required to submit bank draft/PO equal to 5% of quoted value as Bid Bond in favor of National University of Technology (NUTECH).
4. Sealed bids with detailed specification should reach on the following address latest by **0930 hours on 29 March 2019**. Late submission will not be entertained.
5. Bids will be opened at **1000 hours on 29 March 2019 at SCM Office**.
6. Project is to be completed in 30 days from the date of award of contract.
7. Submit Rs 1500/- as Tender fee in favour of NUTECH HBL account: **NUTECH Tendering and contracts, 5037- 7000210755**. Please attach bank receipt with technical offer. Offers will not be entertained without payment of processing fee.

Deputy Director (Supply Chain Management Office)
NATIONAL UNIVERSITY OF TECHNOLOGY (NUTECH) UPROAD, SECI-12,
ISLAMABAD
Tel: 0092-51-5476768, Ext: 178



NATIONAL UNIVERSITY OF TECHNOLOGY

SUPPLY CHAIN MANAGEMENT OFFICE

INVITATION TO TENDER

Submission Date/Time 29 Mar 2019 at 0930 hours

1. NUTECH desires to procure the list of item(s)/Store(s) as per **Annexure-A**. Interested bidders are requested to send their bids through courier or deliver at NUTECH under two separate sealed envelopes (placed together in third envelope), marked clearly, "**Technical Offer**" and "**Commercial Offer**", respectively to the undersigned, latest by or before above mentioned due date. If due to any unforeseen circumstances, NUTECH establishment remains closed, then the last date of submission will be extended to next working day.
2. Please also note that Technical Offer should contain only Annexes-A & B duly filled in (supported with relevant technical literature /details/ catalogues etc) and receipt of tender processing fee. Commercial Offer will contain Annexure-C and bid bond (Dully mentioned and placed in separate envelop). Please ensure no space is left blank in the annexes.
3. Following must be noted for this IT (Invitation to Tender):-
 - a. 2 x copies of technical offer are to be provided.
 - b. Annexes A, B and C must be signed and stamped. Attach only relevant documents.
 - c. Please complete all document as per given format. Do not use your format or letter head. Offer may be rejected if given format is not followed.
 - d. Validity of offer will be 90 days.
 - e. Delivery period will be 30 days from the date of award of contract.
 - f. The firm should provide point to point acceptance of each clause of IT and special instructions attached with IT.
 - g. Quote firm will render a certificate with technical offer that firm is neither defaulter nor blacklisted by any Government / semi Government organization directly or indirectly.
 - h. Tender(s) must be accompanied with a Bid Bond in agreement of faithful compliance of the conditions of Contract/Purchase Order. This amount will be equivalent to 5% of the total quoted value. In case of non-acceptance of any offer, the Bid Bond will be returned to the bidder by fastest possible means. The Bid Bond amount submitted by the successful bidder

will however be refunded on effective termination of Contract/ Purchase Order. (The Bid Bond will be forfeited in case of default by the bidder from his commitments made through his offer). Submission of Bid Bond is mandatory; otherwise your offer will be rejected.

- i. 2 years warranty against 5% bank guarantee will be required from the successful bidders from the date of commissioning.
- j. Rates should be quoted on Free Delivery basis at NUTECH Islamabad.

4. We reserve the rights to accept or reject any or all tenders as a whole or in part without assigning any reason whatsoever. The decision in this regard will be firm, final and binding on all bidders.

DD (Supply Chain Management)



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE
TECHNICAL OFFER

Annex A

User Reference No **NUTECH/SCM/Prov of SW & DMT-2019/TD-048**

Date: **21-02-2019**

Technical Specification

Ser	Items	Description	Country of Origin	A/U	Qty Req	Bidder Compliance		Tech Scrutiny to be done by user	
						Yes	No	Accepted	Rejected
								Reason of Rejection	
1.	SAP Crystal Reports	Tool for programmer to generate programs report	USA/ Europe	No	01 license/ Lifetime				
2.	JET BRAINS PHP Storm all product pack	Tool for the development of web & mobile Application	USA/ Europe	No	01 license/ 3 yrs				
3.	Double Bay Sublime Text	Code editing tool for Developer	Australia	No	01 License Lifetime				
4.	Google Android Studio	Tool for the development of Android Application	USA	No	1 License Lifetime				
5.	Apple X-Code	Tool for the development of IOS Application	USA	No	01 license 3 yrs				

6.	Oracle MySQL Standard edition	Tool for database storage and database development	USA/ Europe	No	01 license 3 yrs			
7.	Adobe Full Package	Graphic Designing and Video Editing Tool	USA/ Europe	No	03 License 3 yrs			
8.	Microfocus Unified Functional Testing(UFT)	Quality Assurance Tool	USA		01 License/ 3 yrs			
9.	Atlassian Jira	Project Management Tool	Australia	No	10 user License/ 3 yrs			
10.	Atlassian Bitbucket	Versioning Control	Australia	No	10 user License/ 3 yrs			
11.	Atlassian Bamboo	DevOp Tool	Australia	No	10 user License/ 3 yrs			
12.	PLURALSIGHT Business Subscription	Subscription to external developer's resource	USA/Europe	No	05 License/ Year			
13.	Centrally Monitored Antivirus Solution	Web Security, email Security, network Security, anti-malware protection, deception protection, exploit prevention, application control, endpoint detection and response, intrusion detection, memory exploit detection, reputation analysis, behavior monitoring, secure web gateway, power eraser,	No		500 users			

		advanced malware learning, network integrity protection, domain reconnaissance, Network based antivirus solution.						
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Special Instructions

Description	Bidder			Tech Scrutiny to be done by User		
	Yes	No	Alternate Offer	Accepted	Rejected	Reasons of Rejection
Training & Certification a. Training & Certification of the IT Support Staff						
Installation/Commissioning a. Commissioning of the equipment (Software & Hardware) will be carried out by OEM rep at his own cost and risk at designated place at NUTECH. b. Any Special requirement for installation and operation must be specified in the offer by the supplier, if applicable.						
Standard & Compliance a. Bidder must submit specification compliance in their bids, non-compliance (if any) against the product specification and general terms & conditions of the tender will lead to the disqualification of the bidder.						
Support Services a. Supplier to have technical support assistance against each software based on number of years for which its license has been purchased b.. 24x7x365 Support Services including public holidays. c. Suppliers to have in-country spares/Technical support and ensure spares and technical support/Assistance for next 2 years.						
Licenses Period a. Software upgrade support must be provided free of cost for based on number of years with renewed license at every upgrade						
Warranty Period a. 2 Years Comprehensive warranty for all items. b. A Warranty sticker is to be pasted on each item by the supplier/						

<p>OEM highlighting name of Firm, Contract No and Date, Description of Store and warranty validity.</p>						
<p>Training Notes a. 3 years from the date of service activation only for licensed software's excluding if there is one-time cost of the software's b. Supplier will provide a set of handouts for training on operation and maintenance of the software</p>						
<p>Physical Inspection Criteria</p> <ul style="list-style-type: none"> • 100% Physical inspection of store will be carried out before commissioning of the equipment for following details <ul style="list-style-type: none"> a. For physical damage, scratches and deformity. b. Accessories/ Components as per contractual Specifications c. Technical manuals (Operation manual, user guide). d. OEM certificate and verifiable documents by the supplier that store has been procured from the certified source and is factory new and from latest production. e. Brand name and country origin. 						
<p>Liability of Supplier a. OEM certificate of authorized dealership. Supplier is to provide original OEM certificate of subject equipment bought directly from the manufacturer and being an authorized dealer. b. In Case the equipment supplied is not compatible with specifications, the supplier will be obliged to call his representatives at his own cost for consultation and corrective action</p>						
<p>Special Notes</p> <ul style="list-style-type: none"> a. Additional requirements for the maintenance of equipment (if any) must be intimated by the supplier in technical offer. b. Supplier must provide the list of organizations using same equipment in Pakistan (if any). c. Equipment must be a standard product of OEM available at web Address of OEM. d. In case of premature failure of the equipment, OEM has to replace / rectify the item free of cost. Required transportation charges would be borne by the supplier. e. Manufacturer Authorization Form (MAF) in the name of NUTECH University by the Principal / OEM must be provided (Mandatory). f. Contract will be awarded on package deal Basis. g. In technical proposal, all items must have the brand names, model number, manufacturer name, country of origin, manufacturer's warranty including parts with complete specs and brochures. Re- 						

conditioned and re-furbished equipment shall not be acceptable.						
<p>Publications.</p> <p>a. Supplier will provide a set of handouts for training on operation and maintenance of the software</p> <p>b. Operational manual Qty 01 with software and additional Qty 02 for record purpose and should consist of following sections</p> <p>c. Description/Operation</p> <p>d. Servicing</p> <p> a) Maintenance Operations</p> <p> b) Update Management</p> <p> c) Removal / Installation procedure</p> <p>e. Trouble shooting guide</p> <p>f. Servicing</p>						

Firm Name _____ Signature _____ Name _____ Designation _____



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE

TECHNICAL OFFER

Annex B

User Reference No **NUTECH/SCM/PROV OF SW & DMT-2019/TD-048**

Date: **21-02-2019**

Please fill in the following essential parameters:

1. Validity of Offer: _____ Days (Should not be less than 90 days)
2. Delivery Period: _____ Days (After Placement of order)
3. Country of Origin: _____
4. Warranty/Guarantee: _____ Months from the date of final acceptance of the stores.

General

GST No: _____ (Please enclose copy)

NTN/CNIC: _____ (if exempted, please provide valid exemption certificate)

Payment Terms:

1. 50 % advance payment (Against valid bank Guarantee)
2. 50% Payment after delivery, installation /commissioning, user satisfaction certificate

Details of Payment Recipient

(1) Name/Title: _____

(2) Address: _____

Signature: _____

Official Seal: _____

Name: _____

Designation: _____



NATIONAL UNIVERSITY OF TECHNOLOGY
SUPPLY CHAIN MANAGEMENT OFFICE

FINANCIAL OFFER

Annex C

User Reference No **NUTECH/SCM/Prov of SW & DMT-2019/TD-048**

Date: **21-02-2019**

Ser	Items	Description	A/U	Qty Req	Unit Price (Rs) (excluding GST)	GST (If applicable)	Gross Unit Price (Rs)	Total amount for total qty (Rs)
1.	SAP Crystal Reports	Tool for programmer to generate programs report	No	01 license/ Lifetime				
2.	JET BRAINS PHP Storm all product pack	Tool for the development of web & mobile Application	No	01 license/ 3 yrs				
3.	Double Bay Sublime Text	Code editing tool for Developer	No	01 License/ Lifetime				
4.	Google Android Studio	Tool for the development of Android Application	No	1 License/ Lifetime				
5.	Apple X-Code	Tool for the development of IOS Application	No	01 License/ 3 yrs				
6.	Oracle MySQL Standard edition	Tool for database storage and database development	No	01 License/ 3 yrs				
7.	Adobe Full	Graphic Designing and Video	No	03				

	Package	Editing Tool		License/ 3 yrs				
8.	Microfocus Unified Functional Testing(UFT)	Quality Assurance Tool	No	01 License/ 3 yrs				
9.	Atlassian Jira	Project Management Tool	No	10 user License/ 3 yrs				
10.	Atlassian Bitbucket	Versioning Control	No	10 user License/ 3 yrs				
11.	Atlassian Bamboo	DevOp Tool	No	10 user License/ 3 yrs				
12.	PLURALSIGHT Business Subscription	Subscription to external developer's resource	No	05 License/ Year				
13.	Centrally Monitored Antivirus Solution	Web Security, email Security, network Security, anti-malware protection, deception protection, exploit prevention, application control, endpoint detection and response, intrusion detection, memory exploit detection, reputation analysis, behavior monitoring, secure web gateway, power eraser, advanced malware learning, network integrity protection, domain reconnaissance, Network based antivirus solution.	No	500 users				

		Total				
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Bid Bond Ref _____ GST _____

Total Gross Value for total Qty _____

**Bid Bond to be attached with Annex C. Copy of Bid Bond be attached with

Technical offer without showing its value. Exposure of bid bind may result in rejection of offer.

Firm Name _____
 Signature _____
 Name _____
 Designation _____